

2021 990 Service Accomplishments

Statement of Service Accomplishments

Food for Families Program: This Program delivers seven days' worth of quality, nutritious food to clients' households. Clients choose from menu various foods that best suit the tastes of their household, which helps eliminate food waste. We provide nutritious, fresh meat and vegetables along with baked goods, pre-cooked frozen foods, and non-food items. In 2021 Harvest House delivered 10,086 bags of groceries to 5,293 household members in 2,014 households. Equivalent to 179,926 pounds of groceries and 114,678 meals. In the past 26 years we have delivered 130,000 bags of groceries, 1.5 million equivalent meals

Clothing and Household Goods Program: This program provides 2-3 head to toe outfits for each individual living in the home. We also offer limited household goods. Our clothing selection is large and rivals the quality of a nice second-hand clothing store. In 2021 clients selected 21,497 outfits. We have delivered 289,000 garments to the households we serve in the past 12 years.

Utilities Program: This program provides assistance up to \$50 for clients with a disconnect notice. Oklahoma's extreme weather can be life-threatening to young children, the elderly and infirm who are without utility service. Last year two larger agencies dropped their program support for utility assistance and our calls skyrocketed. Nearly 80% of our clients calling for an appointment want utility assistance. We have increased our utility funding by \$6,000 to address the severity of this need. In 2021 we provided \$18,633 in utilities assistance. We also distributed an additional \$82,089 in CARES funding for a total of: \$100,722 in utility assistance. In the past 26 years we have paid about \$424,000 in utilities that were about to be cut off.

Infant Services Program: This program provides a week's supply of diapers, along with baby formula, a pack of baby food, clothing items, bottles, a pack of wipes, hand-knit blankets, toys, and other miscellaneous items for newborns to age three. In 2021 we gave out 11,507 diapers. We gave out over 151,000 clean diapers in the past 10 years.

Transportation Assistance Program: This program furnishes bus tokens to clients who do not have the means to transport himself to a confirmed job interview or medical appointment. We determine their needs during client interviews. In 2021 we distributed 167 bus tokens.

Emergency Groceries Program: This program provides 3-4 days' worth of shelf-stable foods for households unable to secure an appointment with us; this program is designed to be a stop-gap measure for family needing assistance. We scale food to their family size. In 2021 we distributed 1,105 emergency food bags.

Vision Care Program: This program started in 2017 as a pilot program and moved to a full program in 2018. It is a collaborative effort involving a local optometrist that provides eye exams for clients and an East Coast nonprofit that creates new eyeglasses and ships them directly to our client's homes. There is no cost to the client. Our cost is only \$50 for the eye exam. In 2021 we helped 276 guests get new custom eyeglasses.

The Interview Program: The interview process is where we help our guests begin to re-envision their situation and hope for success begins. Our guests begin with a Wednesday appointment. First, we ensure their application is completed fully and properly, and we can then qualify the guest. We see ourselves serving as a “front door” to all the other wonderful agencies that participate in the continuum of care that is available in the Tulsa area. This City truly has a big heart, and rare is the problem that cannot be alleviated by a combination of programs from our great charitable agencies in Tulsa. We carefully and caringly interview each household to discover the full range of struggles within that household. After applying the services Harvest House has to offer, we next acquaint the guest with services offered by other agencies and make referrals where appropriate. The goal is to help the client envision a plan that leads to independence. We also have job openings we offer where there is a need and match of skills/interests. The interviewer will offer prayer if the client asks for it, a great source of hope and encouragement. We refer them to the many sources of further education and job skills training available in the Tulsa area. In short, we help each visitor to discover there is a path out of the condition they are temporarily experiencing. So, it is clear why our mission is “Empowering the Poor and Transforming Lives in Northeast Oklahoma, One Life at a Time”.